

Advance reservations for Patron Assistance are encouraged to ensure the best possible experience.

- Infrared listening system for people with hearing impairments•
- Wheelchair accessibility
- Wheelchair seating

Wheelchair access



All of our theaters and classrooms are accessible to patrons who use wheelchairs. Most restrooms and water fountains in all facilities are wheelchair accessible, and restrooms are equipped with strobe-light as well as audio alarm systems

Entry and exit assistance

For performances in Ovens Auditorium, an usher can meet patrons who need assistance. If you wish to receive this service, please contact the Box Office at least 2 days prior to the performances to make these arrangements.

SERVICES FOR THE VISUALLY-IMPAIRED

Audio Description



Certain performances will be audio described for the blind or visually impaired. The Box Office will provide a schedule of these performances upon request. Audio description provides an on-going oral description of the action, sets and costumes during the performance. Each participant wears a headset, and no other patrons are able to hear the descriptions. For Ovens Auditorium performances, patrons can pick up headsets at the coat check on the Orchestra Level.

Large Print Programs

Large print programs are available for patrons at many performances. Ask any usher for assistance.

Service Animals



If you or someone in your party plans to attend an event with a service animal, please inform the Box Office when purchasing your tickets so that we may arrange for an aisle seat.

SERVICES FOR THE DEAF AND HARD-OF-HEARING

Interpreting



Certain performances at Ovens Auditorium will be interpreted for the hearing impaired. The Box Office will provide a schedule of these performances as requested.

Assistive Listening Devices



Infrared hearing amplification is available free of charge for all performances at Ovens Auditorium. Patrons may ask an usher for assistance.

Scripts

For Broadway shows at Ovens Auditorium, a copy of the script is available upon request one week prior to the performance date. All scripts must be returned to the Box Office. Please contact the Box Office to request your copy